

Commission for Children and Young People and Child Guardian Strategic Plan 2009-2013

GOVERNMENT OUTCOME: Strengthening Queensland Communities

GOVERNMENT PRIORITY: Fostering healthy individuals and communities

COMMISSION OUTPUT: Promotion and protection of the rights, interests and wellbeing of children and young people in Queensland

VISION: A better life for Queensland children and young people, particularly our most vulnerable

MISSION: To improve the safety and wellbeing of vulnerable children and young people in Queensland

The key performance indicators in this plan have been designed to measure the contribution of the Commission, key stakeholders and the community in driving systemic change towards improving lives for Queensland children.

Strategic Objective 1:

Effective child safety and juvenile justice systems and support services which protect vulnerable children and young people and promote their wellbeing

Key Performance Indicators:

- 100% of children and young people in the statutory systems and other support facilities have their safety needs met
- 100% of children and young people in the statutory systems and other support facilities have their developmental needs assessed with a service strategy put in place
- 100% of the serious issues raised on behalf of children and young people are addressed consistently by statutory systems and other support services within their prescribed timeframes
- Children and young people's safety and wellbeing is systemically reported on an annual basis

Strategies:

- Engage with children and young people in statutory systems to promote their safety and wellbeing and build an evidence base for reporting and advocating on systemic issues
- Utilise the child guardian outcome indicators for assessing and reporting outcomes for children and young people reliant on statutory systems
- Integrate and improve data collection and analysis to assess the effectiveness and responsiveness of and better target review of systems and services to vulnerable children and young people
- Develop strategic partnerships with stakeholders to build the capacity and effectiveness of the statutory systems and support services to vulnerable children and young people
- Improve the Commission's capacity to produce and promote authoritative reports on the effectiveness of the statutory systems

Strategic Objective 2:

Queensland communities uphold children's and young people's rights and our most vulnerable have access to integrated prevention and early intervention services

Key Performance Indicators:

- Queensland's performance with respect to the implementation of the United Nations Convention on the Rights of the Child (UNCROC) is positive
- 100% of children in the Commission's priority group of vulnerable children and young people have appropriate support

Strategies:

- Engage with children and young people, particularly our most vulnerable, to inform our advocacy and research activities
- Develop and maintain strategic partnerships with stakeholders to strengthen awareness of issues impacting on the rights, interests and wellbeing of children and young people, and to strengthen advocacy and research activities
- Monitor proposed policy and legislative changes for impacts on children and young people and advocate for outcomes which have regard to their rights, interests and wellbeing
- Identify, and report annually on trends and issues affecting the rights, interests and wellbeing of children and young people

Strategic Objective 3:

A safe and supportive environment for children and young people where risks are identified and managed including appropriate employment screening

Key Performance Indicators:

- 100% of audit checks of organisations and businesses known to provide regulated services to children and young people comply with employment screening requirements
- 100% of children surveyed feel safe in regulated service environments

Strategies:

- Engage with children and young people to encourage their input into the identification of current and emerging risks related to their safety and wellbeing
- Strengthen child protection related risk management strategies within child regulated service environments through state-wide education and capacity building programs
- Collaborate and work with relevant government and community organisations on streamlining and building understanding of the employment screening and related monitoring system

Strategic Objective 4:

Financial management capability to realise our vision

Key Performance Indicators:

- The Commission's financial corporate governance structure meets 100% of relevant state legislative and policy requirements

Strategies:

- Strengthen and enhance the Commission's financial management framework, systems and policies
- Maintain financial performance in accordance with government requirements

Strategic Objective 5:

Management principles, practices and infrastructure that allow the Commission to sustainably achieve its strategic objectives

Key Performance Indicators:

- The Commission's corporate governance model meets 100% of sector performance standards

Strategies:

- Maintain a cost effective and environmentally conscious corporate service and governance framework
- Implement the Commission's Strategic Marketing Plan
- Implement the Commission's Information Management Strategy

Strategic Objective 6:

A workforce with the capability and capacity to realise our vision

Key Performance Indicators:

- 80% of staff who believe the Commission's work environment supports the Commission's values and allows them to aspire to service excellence
- 80% of clients are satisfied with Commission services or products

Strategies:

- Implement the Commission's Workforce Capability Strategy