

Useful References

1. **Anti-discrimination Commission (ADC)**– deals with discrimination, sexual harassment and acts of public hatred. www.adcq.qld.gov.au
2. **Australian childhood Foundation (ACF)**– Provides programs for children and parents. www.childhood.org.au
3. **Australian Council for Children and Youth Organisations (ACCYO)** - developing standards and a transparent accreditation process for organisations working with children and young people. www.accyo.org.au
4. **Australian Institute of Family Studies (AIFS)** – Information and research concerning families. www.aifs.gov.au
5. **Australian Privacy Commission** - *Privacy Act 1988* (Commonwealth) - website www.privacy.gov.au , phone 1300 363 992
6. **Australian Sports Commission (ASC)** – examples of member protection policies, codes of conduct, procedures useful for sporting organisations www.ausport.gov.au
7. **Child Accident Prevention Foundation of Australia (Kidsafe)** – Provides education and information service regarding child safety. www.kidsafe.com.au
8. **Child Safe** - Risk Management System: www.childsafe.org.au
9. **Choose with Care** – a handbook to build safer organisations for children. Published by ECPAT Australia 2001 www.ecpat.org
10. **Commission for Children and Young People and Child Guardian (CCYPCG)** - www.ccypcg.qld.gov.au
 - a. employment screening hotline 1800 113 611;
 - b. Complaints and Investigations **1800 688 275** ,
 - c. local Community Visitors: free call 1800 688 275;.
 - d. To access reports: www.ccypcg.qld.gov.au/about/publications/reports.html
11. **Crime and Misconduct Commission (CMC)** – Accepts complaints about official misconduct of public officials www.cmc.qld.gov.au
12. **Department of Child Safety (DCS)** - for information on child protection roles and contacts for reporting www.childsafety.qld.gov.au
13. **Department of Communities (DOCs)** - policies, procedures, guidelines - child protection, youth justice statutes, fact sheets, website www.communities.qld.gov.au or 131304
14. **Disability Services Queensland** – Preventing and Responding to the Abuse, Assault and Neglect of People with a Disability; www.disability.qld.gov.au Contact: 1800 177 120 or (07) 3224 8444
15. **Internet Use** –
 - a. **Australian Internet Safety Advisory Body** - www.netalert.net.au
 - b. **kIDs.ap** (Innocence in Danger – Asia Pacific) www.kidsap.org ;
 - c. **Australian Broadcasting Authority (ABA)** advice on suitable material for children and young people www.aba.gov.au or 1800 22 6667 (freecall).
 - d. **NAPCAN** - Information on control software and Internet use - www.napcan.org.au
 - e. **Queensland Police Service** www.police.qld.gov.au/
16. **Just Play – Information for sporting organisations.** www.wejustplay.com
17. **Keep Kids Safe** – Education program that teaches children personal safety www.keepkidssafe.com.au
18. **Kids Help Line** – 24 hour counselling service 1800 55 1800; www.kidshelp.com.au
19. **Kids in Mind** – Developed by the Mater Child and Youth Mental Health Services to provide information on mental health issues facing young people and their families www.kidsinmind.org.au
20. **Legislation: Child Protection Act 1999** etc - <http://www.legislation.qld.gov.au/OQPChome.htm>
21. **Linda Graff** – Risk Management Training. <http://www.lindagraff.ca>
22. **Non Profit Risk Management Centre** – Customised Online Risk Management Software Program. www.nonprofitrisk.org

Useful References *(continued)*

23. **Office of Fair Trading** – Business registration, constitution, charter phone 3246 1500 or www.fairtrading.qld.gov.au
24. **Office for Children** (Victoria) - Training program for professionals who work with children may be downloaded at <http://www.office-for-children.vic.gov.au/commcare/ccdnav.nsf>
25. **Play By the Rules** – Information for those who work with children in sport and recreation. www.playbytherules.net.au
26. **Protect All Children Today (PACT)** – Provides support for children required to give evidence in court. www.pact.org.au
27. **Project Axis resource kit** – Information about reporting sexual abuse (posters, factsheets etc) <http://www.communities.qld.gov.au/projectaxis/organisations.html>
28. **Protective Behaviours Consultancy Group** (Qld) Inc: Personal safety and assertiveness training www.pbqld.qil.com.au email enquiries to: protectivebehaviours_qld@yahoo.com.au
29. **Queensland Council Of Social Services (QCOSS)** – Legal Advice for Non-Profit Organisations - website: www.qcoss.org.au
30. **Queensland Government - a practical guide to risk management** - an interactive risk management training program at www.riskmanagement.qld.gov.au
31. **Queensland Health** – Health Services www.health.qld.gov.au
32. **Queensland Ombudsman** – Independent complaints investigation of government departments/agencies: telephone: 3005 7000, www.ombudsman.qld.gov.au/cms
33. **Queensland Youth Alliance** - Child Protection Charter – copy from secretariat 3721 5720 or www.qya.org.au
34. **Reach Out** – Designed to help young people to work through problems (depression/eating disorders/grief etc) www.reachout.com.au
35. **Sport and Recreation Qld** – information on funding program for sport and recreation groups training www.sportrec.qld.gov.au/
36. **Standards Australia: AS/NZS 4360:2004** – Risk Management Products: www.riskmanagement.com.au